

**Chat Notes fro Elluminate Meeting with LaDonna McCoy –
Trying Out a Consensus Workshop – 25 July 2009**

Joined on July 24, 2009 at 4:28 PM

Moderator (LaDonna): Hi Cahterine

Moderator (Catherine Tornbom): hello! uploading ppt.

Moderator (LaDonna): k

Moderator (LaDonna): I can do these for us

Moderator (LaDonna): correct

Moderator (LaDonna): I can do that for us real quick

Moderator (LaDonna): great idea .. go for it

Moderator (LaDonna): k

Moderator (LaDonna): me too

Moderator (LaDonna): here on slide 10?

Moderator (LaDonna): okay, done.

Moderator (LaDonna): I turned it off.

Jo Nelson: Can you hear me?

Jo Nelson: I'll check audio.

Left on July 24, 2009 at 5:13 PM

Joined on July 24, 2009 at 5:13 PM

Sheila LeGeros: I'm here -- just helping Cheryl Kartes get access

EuniceShankland: hello, Eunice here

Jo Nelson: Hi, Eunice!

Moderator (LaDonna): Yes, yes yes -- our learning to do this may be critical to helping people in a crisis situation

EuniceShankland: that must have been quite a conversation

Moderator (Catherine Tornbom): Eunice -check the mic out - say something to us!

Moderator (LaDonna): Hi Eunice :-)

Jo Nelson: Of course, there is also the way it makes less travel...

Jo Nelson: Hi, Eunice!

Moderator (LaDonna): everyone give Eunice a smiley face

Moderator (Catherine Tornbom): :-)

Jo Nelson: I think she has 2 hours.

Moderator (Catherine Tornbom): ok

EuniceShankland: i have to get my cellphone, we'll be back

EuniceShankland: i'm back

Jo Nelson: How did you put the smiley in the chat?

EuniceShankland: tryin :-)

Jo Nelson: :-)

Jo Nelson: Aha. It translates it.

Sunny: Lost my BlackBerry this evening (probabably at the bank, but they were closed when I went back -- so unable to call in on the bridge, but I'm here!

Sunny: :-(

EuniceShankland: yeah Ester Mae

Jo Nelson: Or intrepid, Ester Mae!

Wayne Nelson: fine, sunny

Jo Nelson: Yeah, Sunny!:-)

Sunny: Thanks.

Jo Nelson: Yeah, Wayne!;-)

EuniceShankland: it is sunny here, too!

Ester Mae Cox: Losing your Blackberry is pretty serious Sunny.... Hope you find it at the bank!

Sunny: Some days I wish I was home!

Moderator (Catherine Tornbom): cherly

Moderator (Catherine Tornbom): Cheryl

Jo Nelson: Semi-colon makes the winky eye.

Ester Mae Cox: Hi LaDonna... are you wishing we would all go on vacation soon?

Moderator (LaDonna): Seems to be a Safari issue

EuniceShankland: don;t know either one

Ester Mae Cox: Irina is a MN facilitator who is working on Certification

Jo Nelson: No idea who they are.

Ester Mae Cox: No idea about the other person...

Wayne Nelson: would be Irina Fusman

Wayne Nelson: Don't know any Regina

Jo Nelson: Like counting out the number of cards and small groups in a f2f session....

Ester Mae Cox: FYI made Blackberry Jam today.... Apricot Jam.... and a batch of no-sugar Three-Berry Jam! It was a Jam day here!

Jo Nelson: At least you can count on your fingers and nobody can see.

Ester Mae Cox: Reminds me I still owe LaDonna a couple of jars!

Moderator (LaDonna): Sounds so good Ester Mae

Wayne Nelson: Made cabinet door handles today

Jo Nelson: I don't see the agenda.

Ester Mae Cox: Someone needs to forward the next slide...

Sunny: So, Ester Mae, is my BlackBerry perhaps in your jam? Or just me in a jam. :-)

Ester Mae Cox: Just you in the jam... it all set up just fine...

Jo Nelson: There we go. Yes.

Moderator (LaDonna): Thank you

Jo Nelson: Eliminate?

Wayne Nelson: eliminate?

Moderator (LaDonna): Elluminate

Wayne Nelson: k

Jo Nelson: Moving into the next universe makes me think of Star Trek

Ester Mae Cox: I missed that sensational experience of that first kiss LaDonna!

Moderator (LaDonna): :-)

Ester Mae Cox: easily

EuniceShankland: speed

Wayne Nelson: bring

Sunny: realm

Jo Nelson: use

Jo Nelson: realm

Moderator (LaDonna): Wayne: bound to increase our capacity for facilitation

Ester Mae Cox: Excites and ?

Moderator (Catherine Tornbom): Excites and worries you

Ester Mae Cox: Thanks

Moderator (LaDonna): Sunny: excites me- refer to Star Man movie, we are on cusp of yellow light. Concern: some may not bother to try.

Moderator (LaDonna): Ester Mae: excites - getting up to speed quickly/efficiently, surprise youth. Concern: whether or not I can keep up

Sheila LeGeros: I am back. Customer Service is helping Cheryl do something to her computer so that she can get in. I hope she'll join us in about 10 minutes.

Moderator (LaDonna): Eunice: Excites- joining this generation and using the tools/language very common to them, feels like this is intergeneration filling the gap thing, transcends a little bit the boundaries of time/space that kept up from touching base

Moderator (LaDonna): Eunice: concerns: trying to be on top of the tech to trouble shoot, investing in skill bldg, some may use it as excuse to not come together

Moderator (LaDonna): Jo: exciting, might not have to travel so much and we may be able to sustain ourselves during a pandemic like during SARS

Moderator (LaDonna): Jo: worries, go quickly and yet slowly enough to preserve the ToP message online, things will transform, scary where they transform to

Ester Mae Cox: Sheila... We're answering question about what excites us and what concerns us about our focus question....

Sunny: So, when ready, Sheila, raise your hand.

Sheila LeGeros: Hi Catherine -- sorry for joining late. What's the question now?

Moderator (LaDonna): Wayne: concern, 1) own impatience with novices 2) people going to want to get to the end of things very fast, it takes time to learn

Moderator (LaDonna): What does this mean for the ToPs trainers network?

Moderator (LaDonna): Eunice: learning a new language that will be common among us; another way to also know we can lean on each other and develop our skills to bring us together

Moderator (LaDonna): Wayne: one of the things it could mean is simply accelertaing the work of the network

Moderator (LaDonna): Sunny: ditto to Wayne, because we'll have capacity to do both F2F and virtual equally well, in short timeframe, gives us with ToP approach a huge edge in market place

Moderator (LaDonna): Jo: having a way we can not only share ideas but bring things together as global network

Moderator (LaDonna): Ester Mae: continuum of skills amongst our trainers - we will have to be mindful we'll have some haves/have nots for awhile, could be a long, b road wide time

Moderator (LaDonna): -----

Wayne Nelson: k

Moderator (Catherine Tornbom): woo whoo

Moderator (LaDonna) to Sheila LeGeros: We've added Cheryl to your room - could you help her along to catch up?

Moderator (Ester Mae Cox) to Wayne Nelson: Good idea....

Moderator (Ester Mae Cox) to Wayne Nelson: How about we push some of these in the boxes above?

Moderator (Ester Mae Cox) to Wayne Nelson: Another good idea....

Moderator (Catherine Tornbom): Hello all,

Moderator (Catherine Tornbom): you have one more minute.

Moderator (Ester Mae Cox) to Wayne Nelson: Ten

Moderator (Ester Mae Cox) to Wayne Nelson: Yes... I'm going to ask for help!

Moderator (Ester Mae Cox) to Wayne Nelson: Ladonna ... can you help us copy and past into the

cards?

Moderator (LaDonna): We've reset the timer for a couple more minutes

Moderator (Ester Mae Cox) to LaDonna: We still need help.

Moderator (Ester Mae Cox) to LaDonna: Help us know more about how to move these into the boxes

Moderator (LaDonna) to Ester Mae Cox: Catherine is there with you, if you need me to come, let me know.

Moderator (LaDonna): We are giving room 3 a couple more minutes

Moderator (Sheila LeGeros) to EuniceShankland: Hi Eunice, click off the mic

Wayne Nelson: i am typing them in

Moderator (LaDonna): let me know if you can't move yourself back to the main room

Wayne Nelson: done

Moderator (Jo Nelson): Mine didn't capture.

Moderator (LaDonna): Moderators can

Sunny: Only moderators can do that Sheila.

Wayne Nelson: oi

EuniceShankland: is that rock music

Sunny: My audio says "teleconference available" - is that a boo boo?

Wayne Nelson: I can pick cards for group #3

Wayne Nelson: k

EuniceShankland: this is like learning to fish

Moderator (Ester Mae Cox): Yes, ready to go back!

Wayne Nelson: She selected the text rather than the block

Wayne Nelson: thanks

Moderator (LaDonna): you are most welcome

Moderator (LaDonna): Sunny, we can't seem to hear you?

Moderator (Sheila LeGeros) to Sunny: we can't hear you

Sunny: Now I can't hear you

Moderator (Catherine Tornbom): LaDonna - do you want to write the answer?

Moderator (LaDonna): Sunny your connection has slowed down but you will get all that is said, it may sound like helium voice but you will get it all

Sunny: I got only to "and the idea is" and it went silent. Is this due to the "Teleconference available on my screen?"

Moderator (LaDonna): Notice the red mark near the mic by your name in the participant window

Moderator (LaDonna): you may wan to use the chat in the meantime

Sunny: yes - thanks

EuniceShankland: someone seems to be knocking

Moderator (Jo Nelson): Wayne, your mike is on.

Moderator (LaDonna): wayne we aren't hearing you either

Wayne Nelson: A website with ToP design patternswhere peop[l can go to design virtual and face to face events

Sunny: And I'm not hearing Catherine now either

Moderator (LaDonna): your connection is buffering Sunny

Sunny: thanks -- I'm finally figuring that out.

Moderator (LaDonna): :-)

Moderator (Catherine Tornbom): Sheila go ahead

Moderator (LaDonna): love the use of the icons for indicating agreement .. or disagreement

Wayne Nelson: say why, sheila

Wayne Nelson: they use the same word

EuniceShankland: I saw the tools words, too

Wayne Nelson: k

Moderator (Sheila LeGeros): I'd be happy to move the cards for you so you can facilitate.
Would you like that?

Moderator (Catherine Tornbom) to Sheila LeGeros: yes thank you

Moderator (Sheila LeGeros): I need to have power restored -- I can't move the cards

Moderator (Catherine Tornbom) to LaDonna, Jo Nelson, Catherine Tornbom, Sheila LeGeros,
Ester Mae Cox: La donna please give sheila right to move the cards

Moderator (LaDonna): got it Catherine

Wayne Nelson: not with this data

Moderator (Ester Mae Cox): Wayne helped me a great deal when he wrote...she took text, not the
boxes!

Moderator (Jo Nelson): Numbers show we do

Wayne Nelson: SME?

Wayne Nelson: SME?

Wayne Nelson: fine

Wayne Nelson: What's SME?

Moderator (Ester Mae Cox): SME is subject matter expert

Wayne Nelson: k

EuniceShankland: SME - subject matter experts

Moderator (Ester Mae Cox): Good idea

Sunny: Okay Wayne, now I get it.

Wayne Nelson: There's also one about small group practice

Wayne Nelson: Ester Mae suggested using all those social networking sites

Moderator (Jo Nelson): One article I put on Huddle came from a Linked In group -- keys to virtual meetings.

Moderator (Ester Mae Cox): What are the instructions?

Moderator (Jo Nelson): Maybe it needs to be copied and put in both places. It illuminates both places.

Moderator (Ester Mae Cox): Go Wayne Go! Yea!

Wayne Nelson: sorry

Moderator (Ester Mae Cox): Personally commit to Practice practice practice

Sunny: Catherine, can you put the original focus question up?

Moderator (Jo Nelson): yes

Sunny: yes

Moderator (Ester Mae Cox): Making Use of Virtual Technology in All TTN Settings

Moderator (LaDonna): Might change the text color on the question Sheila so it stands out?

EuniceShankland: Glasses: build confidence through practice, practice

Cheryl Kartes: mug: Providing Best Practice Insights & Resources

Wayne Nelson: Camera - Extend Virtual Engagement

Moderator (Catherine Tornbom) to LaDonna, Jo Nelson, Catherine Tornbom, Sheila LeGeros, Ester Mae Cox: Ester mae: which symbol

Moderator (Jo Nelson): !Making virtual spaces for sharing

Moderator (Ester Mae Cox): Red X - Making Use of Virtual Tech in All TTN Settings

Moderator (Catherine Tornbom): Please put you symbol with your title

Moderator (Jo Nelson): Can I do star?

Moderator (Catherine Tornbom): jo please do

Moderator (Ester Mae Cox): Sure!

Moderator (Sheila LeGeros): I recommend people type their titles in their box

Moderator (Jo Nelson): Star Making it joyful

Moderator (Sheila LeGeros): OK

Sunny: Since I don't think I had an assignment, I thought star could be "Come at the Wonder"
(old ICA jargon?)

Sunny: Can someone take out the symbols?

EuniceShankland: how do you get the image off

Moderator (LaDonna): may need to pause a moment and let some of the others finish, this is a
lot on the whiteboard at one time

Moderator (Jo Nelson): Sunny, I merged what you said with my idea. OK?

Moderator (Jo Nelson): For the star, I mean.

Sunny: Wayne isn't a moderator -- does that make a difference?

Sunny: Jo, that works.

Moderator (LaDonna): It shouldn't in this case, we all have the whiteboard privileges now

Sunny: Catherine, please repeat or "chat" the question.

Moderator (LaDonna): Where do you feel most optimistic?

Moderator (LaDonna): Where do you find yourself concerned?

Moderator (LaDonna): How might these steps truly make a difference in supporting ToP trainers
in using virtual space?

Moderator (Ester Mae Cox): Repeat the question please...

Sunny: Just above your question, on the chat.

Moderator (LaDonna): What are the next steps for the results of this workshop?

Sunny: I did it - We need to find baby steps to help people begin the journey

Moderator (Sheila LeGeros): Identify 1 technology that is easy for a newbie to get into, so it doesn't appear so daunting

Wayne Nelson: Write out basic prep instructions for use of this tool.

Moderator (Jo Nelson): Invite another ToP facilitator to play with me on something.

Moderator (Sheila LeGeros): Identify 1 technology that is easy for a newbie to get into, so it doesn't appear so daunting

Sunny: Apply the learning styles screen to the 7 columns

Moderator (Ester Mae Cox): I want to continue to focus on an hour a day practice or learning something new.

EuniceShankland: I need to complete my assignment on the Virtual Team (Design)

Cheryl Kartes: provide the chart to the TTN listserve with an invite to play with us

Wayne Nelson: Write out a very clear invitation template that can be used for various meetings

EuniceShankland: Publish and share the results of this workshop

Moderator (Jo Nelson): Get the introductions to Eluminate from LaDonna to share with others -- it was marvelous.

Wayne Nelson: Write up keys to participating in virtual meetings

Moderator (LaDonna): --Learnings from this experience --

EuniceShankland: until sherwood calls

Moderator (LaDonna): Catherine: how did we do achieving these aims?

Moderator (LaDonna): Ester Mae: we really were able to test the platform with a whole workshop, feels like she has a ways to go on the new skills

Moderator (LaDonna): Jo: fun, we did test it, limited factors, size of whiteboard and print; little slow during clustering, need to work on speeding it up

Moderator (LaDonna): Sheila: compliment Catherine on an excellent job;

Moderator (LaDonna): Cheryl: didn't have a totally stress free time but did enjoy it once she got in; appreciate seeing everything, worked well for consensus workshop; instructions very clear

Moderator (LaDonna): cheryl: noticing what Catherine, Sheila and LaDonna did, could be some best practices

Moderator (LaDonna): Eunice: the pre-session intro helped a lot; this is doable, will need to manage numbers;

Moderator (LaDonna): Eunice: experiential obj -- feels grateful for opportunity, patience of Catherine, amazing experience

Moderator (LaDonna): sunny: I love that we can't talk over each other, what it pushed me to do was write down the thought and come back to it; felt participatory, less stress

Moderator (LaDonna): Wayne: we've got the core of a group, add a couple; we could use this tool, lead workshops and be successful

Moderator (LaDonna): Wayne: probably looking at the core of people who will lead virtual ToP network meetings

EuniceShankland: I experience that we had come a long way from January's demo

Moderator (LaDonna): Next question: In what ways did you see the values of ToP supported during the workshop?

Moderator (LaDonna): Eunice: ToP is reflective and visual at the same time, this honors that value

Moderator (LaDonna): Ester Mae: think this was participatory, inclusive, we could hear, speak be involved - agree with sunny about not talkingover each other

Moderator (LaDonna): Jo: groups, stayed true to the cards, stayed with value of makign sure people were heard in their own words

Moderator (LaDonna): Guided visualization - very well done

Moderator (LaDonna): oops that was Sheila

Moderator (Ester Mae Cox): Catherine remained beautifully neutral....

Moderator (LaDonna): Sheila: looking around the room was good, suggested smiles, frowns for agree and disagree, might speed it up

Moderator (LaDonna): Cheryl: agree with others, notice by haivngn small group time in private area supportive of hearing each other, get our ideas out and talked about,

Moderator (LaDonna): Final Question ----- What image are you leaving the meeting with?

Moderator (LaDonna): Jo: image is one of intertangled web reaching from OK, Chicago,

Toronto .. etc all holding tight to it

Moderator (LaDonna): sheila: image is a Nike swoosh, just do it, and I can do it

Moderator (LaDonna): Cheryl: apple pie, not sure why, somehow it has solid crust of support around the outside of our group, spice in the middle, just right texture of apples, just right conversation to hold it all together

Moderator (LaDonna): Eunice: image had been that of weaver's loom, surprises at how these things have come together, a collaborative loom

Moderator (LaDonna): Sunny: a large expansive space, not universe, but world, lights start coming on exponentially, coming on faster and faster until all lit

Moderator (Ester Mae Cox): My symbol is A waving flag with these words printed on it... Watch out.... we're up to something!

Moderator (LaDonna): Wayne: The Geese fly in a V formation - like we're going someplace. They keep changing who is at the point, a moving wedge moving forward

Sunny: Ester Mae, I burst out laughing!

Moderator (Jo Nelson): :-)

Moderator (LaDonna): Ester: waving flag, words printed on it, "watch out we're up to something"

Wayne Nelson: talkin' 'bout a revolution

EuniceShankland: Thank you, too!

Moderator (Jo Nelson): Thank you so much, Catherine, for terrific facilitation. And LaDonna, for your expert support!

Moderator (LaDonna): Round of applause for Catherine?

Sunny: You fabulous too (that's the street language of my youth!)

Wayne Nelson: Thanks - goodnight

Moderator (Ester Mae Cox): Thanks for you fabulous work.....

Moderator (LaDonna): You are most welcome - thank you all for such great participation!

Moderator (Sheila LeGeros): you're awesome Catherine -- thank you so very, very much!

Moderator (Ester Mae Cox): Good night!

Moderator (Jo Nelson): Good night!

Moderator (LaDonna): Good night all

Moderator (Sheila LeGeros): LaDonna -- what a wonderful supporter you are. Thank you!

Cheryl Kartes: Goo Night all- love a meeting with you anytime!

Sunny: Good Night and I mean REALLY good!

Moderator (LaDonna): Thank you Sheila - you are a natural at this :-)

Sunny: LaDonna, remind me/us how to save the chat, please.

Sunny: FOund it and did it already.

Moderator (Catherine Tornbom): What'

Moderator (LaDonna): pdf

Moderator (LaDonna): I also just loaded a screen shot for you, it should download to your computer, the image name is Picture4.png

Moderator (LaDonna): Sounds good Catherine

Moderator (LaDonna): :-)